

# IAB DIGITAL MEDIA CERTIFICATION COMPLAINT FORM



*Please fill out form in its entirety and submit to [certification@iab.com](mailto:certification@iab.com) within 5 business days of decision. If after 5 days, the complaint will not be considered valid and will not be reviewed.*

<p>Name of Complainant: _____</p> <p>Certification Program: _____</p> <p>Complainant Candidate ID: _____</p> <p><b>Contact information</b> Email: _____ Phone Number: _____</p>
---

**Please select one of the following categories which qualify the area of your complaint:**

- Administrative Complaint
- Exam Complaint: Technical Accuracy
- Exam Complaint: Fairness in the Test Administration

**Date of Incident of Complaint:** \_\_\_\_\_

**Location of Incident:** \_\_\_\_\_

**Please provide a detailed description of your complaint:**  
(If about the accuracy of the exam, please specify which test question or number)

# IAB DIGITAL MEDIA CERTIFICATION COMPLAINT FORM



**Names of individuals involved in the complaint:**

*I confirm that the above mentioned complaint is accurate.*

**Signature** \_\_\_\_\_

**Date** \_\_\_\_\_

The IAB Staff will notify you within 2 business days of receiving this complaint. Your complaint will be reviewed by the IAB Staff and will respond to you with details of their findings/actions within 5 business days of this acknowledgement.

<b>FOR IAB OFFICE USE ONLY</b>	
<i>Date Received</i>	<i>Date of Decision:</i>
<i>Received by:</i>	<i>Decision of IAB Certification Staff:</i>
<i>Reviewed by:</i>	