# IAB Global Summit Learning and Development

October 2, 2014



### **IAB Certification Programs at a Glance**

# Over 4,000 Candidates

- 2,700 certificants since May 2012
- Next testing window: Nov 1 Nov 31
- Eligibility requirement: 2+ years experience
- No training required
- Study guide, exam blueprint and practice exam available online
- Credential is good for 2 years



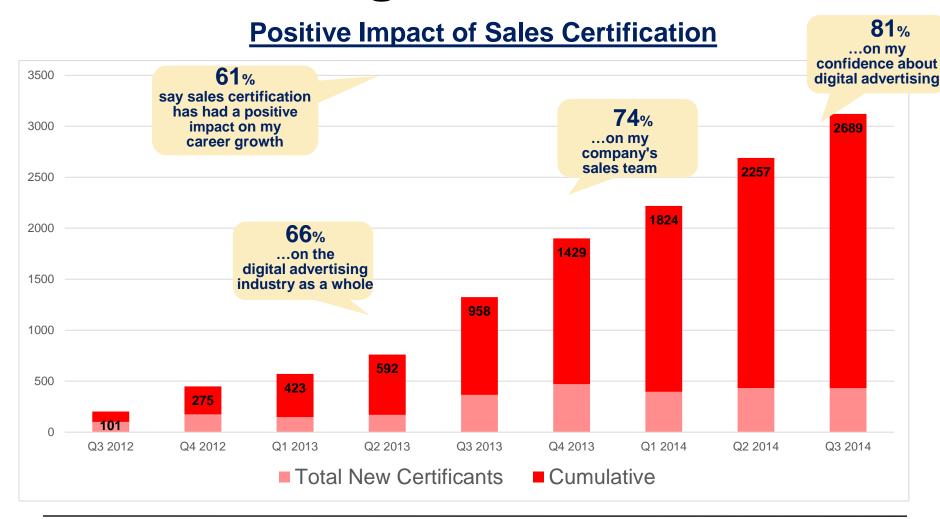
- More than 400 certificants in 1<sup>st</sup> year
- Covers all areas of ad ops and tech
- Next testing window: Oct 1 Oct 30
- Eligibility requirement: 2+ years experience
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For 2015: Data Certification and Media Buyer/Planner Certification



# Certification Grows Industry Knowledge and Confidence





### International Certification

- Global Policy questions no longer US-centric
- Next Job/Task Analysis will invite international participation
- Ad Ops Certification revenue share now available:
   \$250 is the baseline price
- Sales Certification revenue share: \$150
- New invoice and payment process
- Each IAB gets two free seats per exam
  - DMSCIABXXX / DAOCIABXXX (Country Code)
  - Contact Lauren Freeman (<u>lauren.freeman@iab.net</u>) for details



# **Learning Programs**

- Certification Preparation: Train-the-trainer Program:
  - Member company provides qualified internal trainer(s)
  - Trainer goes through training
  - Certification commitment is required
- Fundamentals of Digital Advertising: Two-day introductory class on display, mobile, video, social, search and the digital ecosystem
- IAB University
  - Encourage Peer-to-peer knowledge-sharing

How can we help you with your programs?

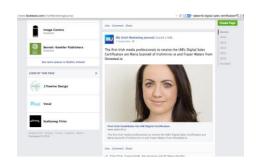


### SUCCESS STORY: Collaboration Works!

### IAB GLOBAL WORLD CUP STUDY



#### IAB DIGITAL SALES CERTIFICATION





### THREE KEY ISSUES

#### 1) METRICS:

IAB's role in leading each national market in the rollout of global metrics, viewable impressions, GRPS...

Difficulty of smaller market seeking rollout of latest global measurement of mobile/video/VM from global digital measurement companies

### 2) POLICY:

Need for increased collaboration across EU to maximise advocacy in respect of Policy outreach such as the Data Protection Regulation

### 3) TRAINING

Collaboration across marketing of IAB Training Certs to grow national uptake of offerings



### Training in IAB UK

#### What's working:

- The workshop programme developed with the IAB councils and internal staff
  - Provides a deep dive into a specific topic, gives members a chance to share their expertise. An unique In-house initiative so keenly priced
- IAB UK looks forward to launching the Sales and Ad Ops Certification programmes in early 2015

#### **Challenges:**

- Open course programme regarded as expensive. We now only focus on core courses and work directly with trainers who produce content and deliver
- The IAB Events programme, mostly free of charge and educational.
   Member expectation that training should also be free
- A plethora of "free" education now in the market by various providers



### **Training**

IAB Canada

Oct 2, 2014



### **Breadth of courses**

- Courses –in person
- Courses online
- Custom training
- 2 global certifications
- Revenue stream approx \$200k to the bottom line
- Trained over 4800 people



# Courses – in person

- SEO
- Social
- Paid search
- Paid search +
- Programmatic
- Integrated Digital Marketing
- Digital media sales (2 day)



### **Courses - online**

- Integrated digital marketing
- Introduction to online media buying
- Moving to new LMS platform





# **Custom training**

- 1 or 2 day
- Publishers, marketers or agencies



### **Certifications**

- Digital ad ops certification
- Digital media sales certification
- Great start in 2013
- Much slower in 2014



## **IAB** Australia



#### **Training**

- Discontinued TKE contract & established a partnership with local trainers end 2013
- Key Focus: Programmatic Trading, Mobile Marketing, Social Advertising, Ad Operations, Digital Media Sales, Digital Fundamentals
- AD News (Trade Publication) training partnership to be rolled out in 2015
- Growing demand for in-house training programmes

#### Certification

- Certification programme launched in April 2014
- Board members committed to full team certification
- Graduation ceremony to be held at upcoming Ad ops conference



IAB Global Summit:

# PREPARING TOMORROW'S WORKFORCE

 Miranda Dimopoulos, Executive Director IAB SEA, SG Chapter

@IABSG @rhymezwithpanda



### IAB SEA, Singapore Chapter Professional Development

#### 2014 Committees, Events and Training

- Launched 7 specialised Committees to support the needs of our 143% Membership growth
- Launched IAB Training Session Series; Monthly Training in collaboration with Committees: 300+ people trained over 7 sessions to date with an average feedback score of 4.3/5
- 9 sessions by end of 2014 with estimated 450+ people trained
- Attendance of EBBs & FYI = 250 attendees
- IAB hosted panels at global conferences include: Agency CEOs discussing the role of agencies in entertainment, Future of Content, Innovate or Die



### IAB SEA, Singapore Chapter Professional Development

#### 2014 Content, Research and Standards developed to date

- AdTech Lumascape in SEA
- Introduction to Video Advertising film
- Innovation white paper
- State of Video in SEA study
- IAB/IDA/comScore Admetrix research
- Submission to IAB Global Mobile Anthology
- New <u>www.iab.sg</u> website with Research portal



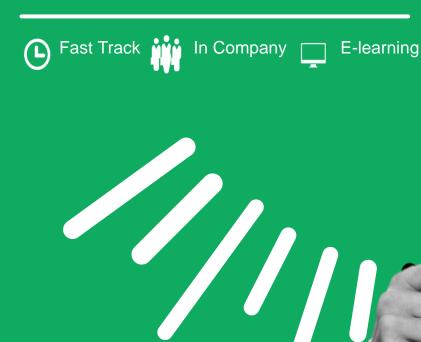
### **IAB SG EDUCATION 2015**

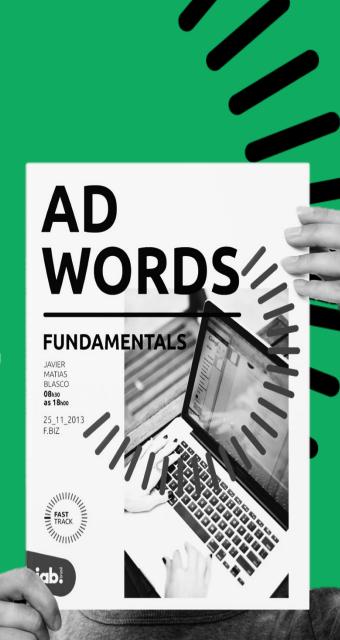
- Launch of IAB certification training
- Collaborating with SG Government on CXO and intern training programmes
- IAB State of Digital in Asia research report
- IAB State of Digital Spend in SEA research report
- Social Strategy to promote and distribute all IAB Content











### EDU\_ CA\_ TION

**PRESENT** 

PLANNING AND MANAGEMENT OF ONLINE MEDIA

planning, buying and management of online media are complex activities

SALE OF ADVERTISING IN DIGITAL MEDIA

strategic aspects and tactical

SOCIAL MEDIA ADS







# EDU\_ CA\_ **TION**

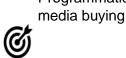
**DISTANCE** 





Audience data analysis

Programmatic

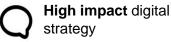


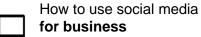


# EDU\_ CA\_ TION

**DISTANCE** 







Mobile Marketing in practice

SEO: search engine optimization in a **simple** 

Q way

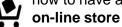


Media Digital: from sponsored link to display



Digital Analytics uncomplicated

Electronic commerce: how to have a **success** 



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